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Insurance FAQ

One of the most common questions we get asked is “Do you take my insurance?” The short answer is YES, we have experience working with all insurance companies! We’ve created this sheet to help our Aloha patients navigate most effectively through their particular insurance carrier in order to receive optimal benefits and service.

Aloha provides a service for our patients whereby we:

1. Assist in maximizing your insurance benefits by filing your claim directly with your carrier.
2. Can assign benefits payable directly to you, resulting in faster reimbursement.
3. Will happily provide a complimentary benefits check prior to your appointment.

Do you accept Delta Dental, Aetna PPO? MetLife? United Health Care, Others?

We have many families in our practice with these plans and have found that a percentage of their dental fees are reimbursed when claims are submitted. While Aloha is considered “out of network” for all dental plans, let us help you determine what will be reimbursed. We’re happy to assist you in getting an estimate for the cost of services for your specific insurance plan.

While we require payment at the end of the dental appointment, we’ll file the claim electronically with your insurance carrier and assign benefits directly to you. Our patients tell us that they receive reimbursement quickly when we handle it this way.

In addition, many of our patients choose to come here because of the exceptional quality of care we provide and find that they’re still able to utilize their insurance benefits at our practice.

Will you bill my insurance?

Yes, even though we require payment at the time of service, we’re happy to file your claim electronically and assign benefits payable directly to you for faster reimbursement

We hope this has been helpful to you. For any insurance related questions, or for help in getting an estimated cost of services, please call our business office at (510) 848-6494, extension 4. Our Aloha team is ready to assist you in any way we can!

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