

Neil M. Katsura, DDS
Arnold H. Nakazato, DDS
Carole S. Miyahara, DDS
Carolynn Vuong, DMD, MS

Robert A. Khalil, DDS
Ameneh Khosrovani, DDS, MS
Amita Ruehe, DDS, MS



Aloha

PEDIATRIC DENTISTRY

Dear Aloha Families:

We have transitioned from being an in-network provider for Delta Dental to an out-of-network provider as of June 1st, 2021.

While we have done our best to discuss this individually with each and every family, we realize it is not possible to reach everyone directly and hope this letter helps to communicate this change.

This was a very difficult decision for our practice, but one that we felt was necessary in order for us to maintain our high quality of patient care and treatment philosophy we have adhered to for over forty years. We made this decision knowing that we would never compromise these standards in light of increasing pressure from the insurance company.

What does this mean for you?

-YOU CAN STILL UTILIZE YOUR DELTA DENTAL INSURANCE BENEFITS WITH OUR PRACTICE, and you can absolutely still remain as patients in our Aloha practice.

-Patients will receive reimbursement directly from Delta Dental, and as such, you will be responsible to pay for the treatment at the time of service.

-We will take care of the necessary paperwork and process your insurance claims for you, as well as help you to maximize your benefits.

-Any out of pocket expense will depend on the type of plan you are enrolled in.

-If there is any specific dental treatment recommended, we can provide a cost and insurance benefit estimate beforehand.

Thank you for your understanding. We truly appreciate your trust in us and look forward to continuing to provide dental care for your family The Aloha Way well into the future!

With our kindest regards,

Drs. Neil Katsura, Bob Khalil, Arnold Nakazato, Ameneh Khosrovani, Amita Ruehe, Carole Miyahara

2640 Telegraph Ave. # 101
Berkeley, CA 94704

T: 510.848.6494 • F: 510.848.9329



906 Ensenada Ave.
Berkeley, CA 94707

T: 510.528.1546 • F: 510.528.4362



3 Altarinda Rd., # 210
Orinda, CA 94563

T: 925.253.8190 • F: 925.253.8199

www.alohakidsdds.com